

# terms & conditions

## Quotes

All quotes are valid for 30 days.

## Shipping

FOB Wheeling, IL. All merchandise is inspected and packed in good condition before leaving 3branch. We ship most orders by common carrier on pallets. Small orders may ship via Fed Ex or UPS Ground. 3branch reserves the right to determine the best and most cost effective mode of transportation for each order.

### Shipping Damages

#### **UPS or FedEx shipments**

The customer is responsible for inspecting goods upon delivery for damage or shortage. Call 3branch within 48 hours to notify us of the damage. Do not throw away shipping boxes.

#### **Truck / motor freight shipments**

3branch will not accept liability for damages caused during transit by a common carrier (truck). Our responsibility ends when the freight carrier picks up your merchandise from our locations. **INSPECT YOUR SHIPMENT FOR DAMAGES BEFORE SIGNING THE DELIVERY RECEIPT (Bill of Lading).** Customer must note any damage on all copies of the Bill of Lading when accepting a shipment or the carrier will not assume responsibility. Concealed damage must be reported within 48 hours of receipt. All cartons and packaging materials must be available for inspection and claims consideration.

## Returns

Returns are not accepted.

## Cancellation

An order may be cancelled within 48 hours of ordering.

## Warranty

Warranties are void if the damage is caused by misuse, misapplication, or if the product is modified. 3branch reserves the right to determine if damage meets warranty criteria and to repair, refund, or replace an item. Warranty durations differ based by product collection. <https://3branch.com/resources/>

## Liability

Under no circumstances, shall 3branch or its affiliates, employees, directors, officers, vendors or suppliers be liable for any direct or indirect losses, damages or injuries arising out of or in connection with the use or misuse of our products.

